



Region 10: Strategic Framework

VISION

A Better Life, A Better Community

MISSION

Working Together to Enrich Our Community One Life at a Time

GOALS

Org Effectiveness:

Enhance Organizational
Infrastructure

Services:

Ensure the Provision of
Effective Services

Advocacy:

Promote Advocacy

Partnerships:

Strengthen and Expand
Community Partnerships

Workforce:

Support and Build an
Effective Workforce

Objectives . . .



Objectives—Org Infrastructure

Goal: Enhance Organizational Infrastructure

Obj #1: Revise Policies and Procedures to Reflect Person-Centered Philosophy

Obj #2: Modernize Information Management and Technology

Obj #3: Collect and Analyze Data to Inform Decision Making Processes

Obj #4: Align Organizational Structure With Strategic Plan and Eliminate Silos

Obj #5: Implement Effective Biz. Practices

Obj #6: Communicate Effectively and Transparently



Objectives—Services

Goal: Ensure the Provision of Effective Services

Obj #1: Create a Person-Centered Culture

Obj #2: Deliver Evidence-Based Services

**Obj #3: Establish A Process That Supports
Independence and Integration Into the
Community**

Obj #4: Ensure Ready Access to Services

Obj #5: Become the Service Provider of Choice



Objectives—Advocacy

Goal: Promote Advocacy

Obj #1: Provide Education About Person-Centered Philosophy

Obj #2: Increase Public Awareness of Region Ten and Its Services

Obj #3: Support and Be Informed By Consumer Advocates

Obj #4: Advocate For Resources



Objectives—Partnerships

Goal: Strengthen and Expand Community Partnerships

Obj #1: Collaborate with Community Partnerships to Enhance Person-Centered Services

Obj #2: Develop New Partnerships

- Action: Identify Gaps in Services
- Action: Enhance Research and Education Capabilities
- Action: Increase Service Capacity

Obj #3: Leverage Resources Through Partnerships

Obj #4: Expand Access to Mainstream Services and Other Community Resources

- Action: Develop “One Stop Shopping” for Services



Objectives—Workforce

Goal: Support and Build an Effective Workforce

Obj #1: Become the Employer of Choice

-Action: Promote Employee Wellbeing

-Action: Improve Competency

Obj #2: Promote Participatory Management

**Obj #3: Expand Support for Professional
Development**

-Action: Reward and Recognition

Obj #4: Provide Adequate Workplace Resources

-Action: Perform a Resource Assessment